

10<sup>th</sup> October 2017

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Academy Principal

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A University of Kent Academies Trust School

Dear Parent / Carer,

I am writing with regards to the increasingly difficult situation we are finding at the end of school day during student dismissal. I have previously sent a text regarding the safe use of the Academy car parks, but we are still experiencing difficulties and have had parental complaints and complaints from our neighbours who are concerned for the safety of our students.

Please do not use the North car park (closest to the Great Lines and the main entrance of the Academy) at the end of the school day unless you have a disabled parking badge. The North car park is used by the mini buses that transport students from the Eliot Centre and the entrance to the car park is the main thoroughfare for students walking down Marlborough Road. Allowing cars to enter and exit this car park causes congestion on the pavement and leads to students stepping into the road.

Please use the one way system in the middle and South car parks (closest to Medway Maritime Hospital). Use of the one way system requires that parents/drive completely through the middle car park. This keeps the entrance, where students are crossing, clear. We also ask that you do not park on the entrances to either car park as this causes an obstruction and is unsafe for our students. We are currently in the process of ordering more signage to ensure this is clear for drivers. I have included a diagram attachment for your reference.

Please do not stop on Marlborough Road to drop off or collect students. Again, this is causing unnecessary congestion and is unsafe for our students. Further, Marlborough Road is a route to and from the hospital for ambulances. Unfortunately, we have had instances where ambulances, with lights on, are not able to get through because of people stopping traffic to collect students.

Lastly, I unfortunately, need to point out that we will not tolerate abuse or aggressive behaviour towards staff who are supporting students by controlling the flow of traffic and asking parents/carers to observe the one way system. Such abuse will result in a ban from site, including car parks.

Please refer to the diagram attached or contact the Academy if you have any further questions regarding use of the car parks. Thank you, in advance, for your cooperation.

Yours sincerely,

Jen Robertson  
Principal